

## Apply to have responsible liquor service certification from another province recognized

In Alberta, industry workers [in specified positions](#) must be ProServe-certified within 30 days of hire to work in positions where ProServe certification is required. AGLC Inspectors and licensees *will not* accept certification issued by other responsible liquor service training programs in lieu of ProServe.

If your responsible liquor service certification was issued by another provincial training program within the last five years, you can apply to SMART Programs to have it recognized.

Equivalency *will not* be granted for responsible liquor service certification issued more than five years ago. Certification issued outside of Canada *will not* be recognized.

To have your responsible liquor service certification recognized in Alberta, a SMART Programs account is required. [Create an account](#) or [sign into](#) the one you have to get the registration number. Then ...

- Send an email to [info@proserve.aglc.ca](mailto:info@proserve.aglc.ca). In the subject line, include:
  - ✓ Your legal name as it appears on your government-issued, photo ID
  - ✓ The 12-digit SMART Programs registration number on your account
- Attach proof of your responsible liquor service certification: pdf, screen shot, scanned copy or photo of your letter, certificate or card. The program logo, your name and certification number must be legible and fully displayed.

SMART Programs will review your certification. Check your email for the next 2-3 business days. A ProServe certification agreement will be sent for your review. Reply, confirming your understanding and agreement to the terms, for SMART Programs to grant equivalency for the remainder of the 5-year certification term.

You'll receive confirmation that your certification has been recognized. Print or save [proof of your ProServe certification](#) to your mobile device and provide a copy to your employer for their records.

**Note:** Not all Canadian provinces grant equivalency for ProServe. To find out if ProServe certification is recognized in another Canadian province or territory, contact administrators for that region's responsible liquor service training program.

Licensee staff must renew their certification prior to the expiration date on their certificate(s).

Industry workers are required to provide proof of ProServe certification to their employer and at the request of an AGLC Inspector.

Licensees must keep a log of staff certifications. Logs are subject to review by AGLC. Information about AGLC's SMART Programs' policies is online at [aglc.ca](http://aglc.ca).